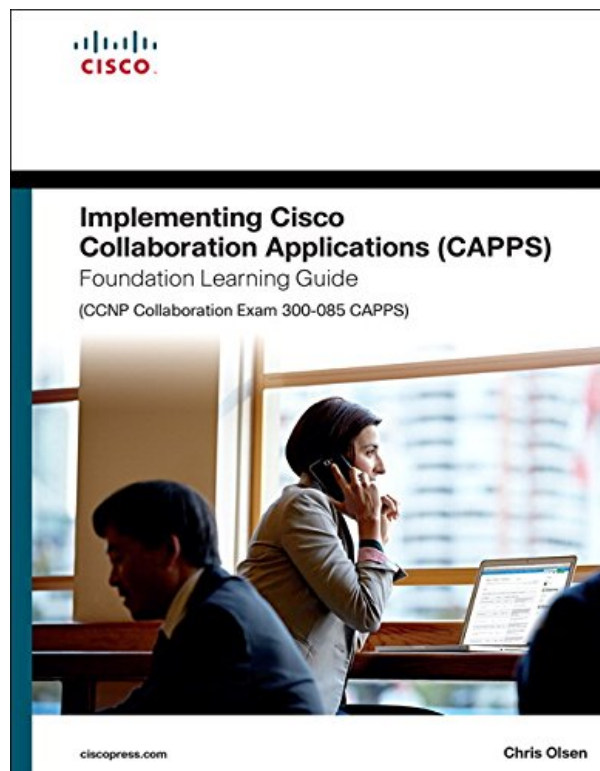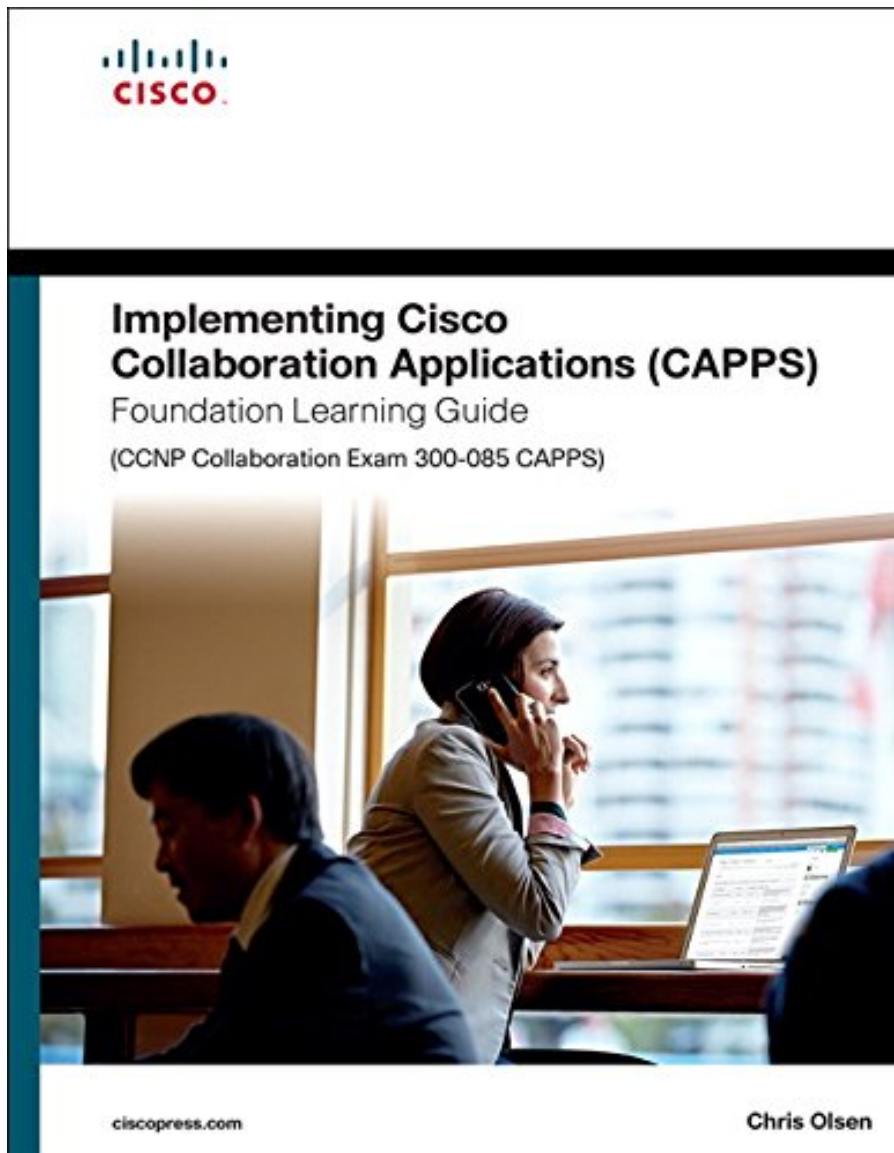# IMPLEMENTING CISCO COLLABORATION APPLICATIONS (CAPPS) FOUNDATION LEARNING GUIDE (CCNP COLLABORATION EXAM 300-085 CAPPS) (FOUNDATION LEARNIN

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Chris Olsen , CCSI, CCNP, along with numerous other Cisco voice and data center specializations (in addition to Microsoft, VMware, and Novell certifications), has been an independent IT and telephony trainer, consultant, author, and technical editor for more than 22 years. He earned his Bachelor of Science in Mechanical Engineering and Master of Science in Mechanical Engineering at Bradley University in the 1980s. Chris has been a technical trainer for more than 22 years and has taught more than 60 different courses in Cisco, Microsoft, VMware, and Novell. For the past nine years, he has specialized in Cisco and Microsoft Unified Communications, along with Vmware virtualization and Cisco data center technologies. He has done a wide array of IT and telephony consulting for many different companies. Chris and his wife, Antonia, live in Chicago and Mapleton, Illinois.

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- Explains Cisco Unified IM and Presence components, design, integration, deployment, and feature configuration
- Covers Cisco Jabber and Cisco Jabber Mobile configuration
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- Introduces Cisco TelePresence Management Suite (Cisco TMS) capabilities and scheduling options

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About the Author

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